35% Reduction in IT Cost for a Music Instruments Retailer

BUSINESS GOALS

The client is world's largest music instruments retailer with over 256 stores across the U.S. They wanted a solution to overcome the following challenges:

▪ High application maintenance cost due to lack of processes around change management

▪ Disparity with applications across group companies and multiple data source feeds

▪ Diverse application environment resulting in de-centralized reporting system

BUSINESS BENEFITS

35% savings in overall IT costs

18% improvement in capital expenditure

SOLUTION

▪ Efficient application support model using AMO 2.0 to reduce problem count
▪ Centralized data warehouse by integrating multiple data sources
▪ Eliminated point-to-point integration by leveraging TIBCO and enhanced information sharing across multiple systems

About Us

Atos Syntel is a leading global provider of integrated information technology and knowledge process services. Atos Syntel helps global enterprises evolve the core by leveraging automation, scaled agile and cloud platforms to build efficient application development and management, testing and infrastructure solutions. Our digital services enable companies to engage customers, discover new insights through analytics, and create a more connected enterprise through the internet of things. Our "Customer for Life" philosophy builds collaborative partnerships and creates long-term client value by investing in IP, solutions and industry-focused delivery teams with deep domain knowledge.

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