

SyntBots® Helped a Retail Giant Deliver Over 90% Reduction in Testing Cycle Time

BUSINESS GOALS

Our client, a fortune 100 courier delivery company, needed a system for inspection of freight packages.



BUSINESS BENEFITS

28% faster freight inspection process achieved with the automated solution

80% automated classification of discrepancies, leading to increase in revenue

CHALLENGES

- Desktop-/laptop-based solution with unstable large sized database connectivity and complex workflow
- Auto rating and auto correction comprised complex programming and non-standard screen scraping, highly dependent on SME
- Unstable application connectivity and data across remote locations

SOLUTION

Atos Syntel created a freight inspection tool that helped the client identify shipments which lacked user information and most importantly, maintain inspection data in a single source data store.

Key features of the solution:

- Anywhere, anytime, any-device solution
- Automation of manual workflows
- Rich reporting features and data analysis
- Improved system performance
- Centralized database and reference architecture framework

About Us

Atos Syntel is a leading global provider of integrated information technology and knowledge process services. Atos Syntel helps global enterprises evolve the core by leveraging automation, scaled agile and cloud platforms to build efficient application development and management, testing and infrastructure solutions. Our digital services enable companies to engage customers, discover new insights through analytics, and create a more connected enterprise through the internet of things. Our "Customer for Life" philosophy builds collaborative partnerships and creates long-term client value by investing in IP, solutions and industry-focused delivery teams with deep domain knowledge.

To learn more, visit us at: www.atos-syntel.net