Atos | Syntel

Evolve the Core
Go Digital to Achieve More

The digital revolution has impacted every industry, disrupting traditional businesses, giving rise to new business models, and redefining customer expectations. In this environment, businesses must constantly evolve and harness emerging technologies to grow market share and maintain their competitive advantage.

However, as organizations pursue these new digital initiatives, sooner or later, they need to streamline, upgrade and modernize their core platforms, processes and infrastructure to enable a seamless digital experience for their consumers.

Atos Syntel provides a comprehensive suite of IT and knowledge process services powered by intelligent automation to help our clients **evolve the core** and **go digital** to achieve more.

Core Services

Legacy Modernization

Modernize legacy applications and the underlying technology infrastructure with Atos Syntel's cloud-ready data architecture. Our automation-powered solutions improve business agility and scalability while reducing total cost of ownership and risks associated with modernization. Our Legacy Modernization services include three key offerings:

IT Ops

Improve the efficiency of your "run the business" operations — for custom-built or commercial off the shelf applications, data center and enterprise network services — while freeing up the budget and talent to innovate and change the business. Our comprehensive suite of automation-powered application and infrastructure support capabilities includes:

Application Modernization
Developing loosely coupled, Microservices-based, cloud native applications for quick data access and faster processing

Cloud Migration
Employing an automated approach to migrate legacy applications to the cloud
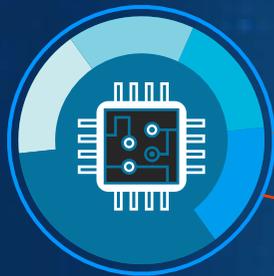
Data Modernization
Implementing modern data architectures for real-time insights and more effective decision making

Application Management
"Lights on" support, optimization and transformation-driven support services

Infrastructure Management
End-user computing, security, collaboration and data center services

Product Engineering

Accelerate product and engineering transformation across any business domain or technology platform by deploying Agile development methodologies, tools and accelerators that alleviate the challenges of traditional development. Our Product Engineering services incorporate sustainable development practices to meet your future needs, including:

DevOps
DevOps automation, environment management, build and release management

Cloud Engineering
Cloud native development, full stack development, SAFe, TDD and pair programming

Continuous Testing
Test consulting, quality engineering, non-functional testing

SyntBots®
Automation NXT

Atos Syntel's Intelligent Automation platform uses cognitive computing and artificial intelligence to automate applications, systems and processes.

Our digital development platform

AT⚛M

accelerates the development of smart applications by employing an extensive library of reusable solution building blocks that can be combined to create a customized solution that addresses your business challenges.

Digital Services

Create a consistent omnichannel customer experience (CX) by delivering highly personalized and timely content driven by deep business insights. Our digital transformation approach helps build highly automated, digital business processes that adapt to changing consumer demands and expectations. Our offerings include:

Customer Experience
Deliver a superior CX at every touchpoint along the user journey

Process Digitization
Streamline business processes with embedded AI-driven automation

Business Insights
Transform data into business insights for a deeper understanding of customers and their behavior

Connected Solutions
Smart, scalable IoT solutions for the connected world

Industry Solutions

Atos Syntel has decades of experience partnering with clients in the banking and financial services, healthcare, life sciences, insurance, manufacturing, retail, telecom, logistics and travel industries. We have developed deep domain expertise that enables us to provide customized technology solutions that address client challenges and deliver improved business outcomes. With strategic investments in forging partnerships with leading software companies and training and up-skilling our business domain experts, we are committed to delivering the highest level of service.

Atos Syntel in Action: Delivering Excellence

Legacy Modernization

Corporate-wide, automated mainframe exit program for **a leading mutual life insurance company.** First phase included real-time customer access to policy documents through a digital platform, enabling increased self-service.

- Reduced policy delivery time from **45** days to a day
- Generated **$15 million** in additional revenue with more timely policy delivery
- Cost savings of approximately **$10 million** by enabling audit trail

IT Ops

Automated batch monitoring, system health checks, ticket generation and triaging, automated Natural Language and machine learning based incident management for **a global financial services corporation.**

- **75%** increase in system availability
- **30%** reduction in annual support efforts
- **35%** reduction in cost of ownership

Product Engineering

Complete IT transformation for **a Fortune 50 Home improvement retailer** to enable an omnichannel customer experience. Implemented cloud native development on Pivotal, full-stack development, and iterative delivery using Agile, XP and Kanban.

- Client reached **$1 billion** in online sales
- **30%** faster time to market
- **$1+ million** in inventory cost savings per store
- **20%** reduction in operational costs

Digital

Complete digital transformation for **a UK based commercial bank** by designing and building a multichannel digital banking platform based on cloud-native Microservices architecture.

New digital business capabilities, resulting in **5%** increase in small/medium-sized business revenue

Robust digital platform supports **50%** faster rollout of new products

Improved customer loyalty with simple, rewarding money management tools

More personalized user experience with effective cross-selling and up-selling

Improved self-service capabilities, which reduced call center volume

30% reduction in development and maintenance costs

Why Us?

- Disruptive delivery model using Services powered by Intelligent Automation
- Breadth and Depth of Technology, Digital & Domain Expertise
- Talent Transformation Program X.0
- Industrialized delivery using Scaled Distributed Agile
- Right Sized, Flexible Partner
- Customer for Life

About Us

Atos Syntel is a leading global provider of integrated information technology and knowledge process services. Atos Syntel helps global enterprises evolve the core by leveraging automation, scaled agile and cloud platforms to build efficient application development and management, testing and infrastructure solutions. Our digital services enable companies to engage customers, discover new insights through analytics, and create a more connected enterprise through the internet of things. Our "Customer for Life" philosophy builds collaborative partnerships and creates long-term client value by investing in IP, solutions and industry-focused delivery teams with deep domain knowledge.

To learn more, visit us at www.atos-syntel.net