Atos Syntel

Atos Syntel's Medicare and Medicaid Services

The Medicare and Medicaid spending growth is the fastest among healthcare segments. With increasing volume and shrinking margins, payers need to keep operating costs low, while maintaining compliance with regulations.

According to Center for Medicaid and Medicaid Services (CMS), federal and state spending on Medicaid, Children's Health Insurance Programs (CHIPs), and Medicare is estimated to have exceeded $1.2 trillion and aided over 130 million people in 2015. By 2024, CMS anticipates spending on these three programs to increase by 77%.

Solution

Having been involved in over 25 Medicare application development projects, multiple Medicaid management information systems, and supporting over eight million govt. program members, we understand the IT service needs and administering challenges in government programs. We leverage our onsite-offshore agile methodology (OGILE™) framework to accelerate application service delivery and reduce time to market.

We help Medicare payers, big and small, with the following services:

- Consolidation of core administrative systems, including membership migration
- Implementing state-specific business rules and mandates on core systems
- Investment on provider quality improvement solutions and Information and Referral systems
- Adoption of big data technology to provide clinical insight and to curb increasing drug cost
- Development of patient engagement solution such as wellness apps

We observe greater focus among IT leaders to develop strategies to manage, modernize, and optimize IT systems to reduce operating cost. Our **MIII** - **Migrate, Manage,** and **Modernize** - solution framework uses robotic process automation, powered by **SyntBots®** and helps reduce lights on spending.

Migrate
- Accelerated migration of core payer administrative systems
- Standard reference architecture
- Zero-defect delivery models
- Reduced analysis efforts (80%)

Manage
- Shared services across lines of business
- Maintenance optimization levers
- Quality commitment, warranty support
- Smart app approach, self-service, auto correction

Modernize
- SOA enablement - common services across functions and geographies
- Incremental replacement of legacy system with healthcare COTS product
- Compliance with HIPAA-mandated security and privacy standards

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For more information, visit us at **www.atos-syntel.net**

WHY Us?

- **Size, Scale and History** - Delivering solutions for global enterprises from offices and development centers on four continents;

- **Solutions for the Digital Age** - Evolve the core to drive efficiency, agility and value; Go digital to engage customers, discover new insights and create a more connected enterprise.

- **"Customer for Life" Philosophy** - Focus on world-class customer service with the agility to meet changing client needs

- **Investing in Excellence** - Sustained investments in world-class facilities, domain expertise, IP-based solutions, tools and accelerators

- **Integrated IT and KPO** - Tight technology and process alignment; industry and domain-focused solutions

Delivering Excellence

- Helped client recover $39M from CMS for Prescription Drug Plan (PDP) eligibility
- Developed a process of membership attribution to Primary Care Physicians (PCP) for non-gated members, to improve medicare star rating
- 5% increase in member enrollments per year — achieved 1.5 million medicare beneficiary enrollments

Business Benefits

- Enhanced application through collaboration of OGILE
- Increased compliance of enrollments and disenrollment
- Reduced call volume and application's open ticket inventory

About Us

Atos Syntel is a leading global provider of integrated information technology and knowledge process services. Atos Syntel helps global enterprises evolve the core by leveraging automation, scaled agile and cloud platforms to build efficient application development and management, testing and infrastructure solutions. Our digital services enable companies to engage customers, discover new insights through analytics, and create a more connected enterprise through the internet of things. Our "Customer for Life" philosophy builds collaborative partnerships and creates long-term client value by investing in IP, solutions and industry-focused delivery teams with deep domain knowledge.

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